



INMARSAT

Placing a Call Via Inmarsat

Placing a Call From Your Inmarsat Phone

Step 1: Ensure that your terminal is set to Stratos for the ocean region in which you are located. Stratos' access codes are as follows:

Ocean Region	Inmarsat A*	Inmarsat B, M, mini-M, Fleet, GAN	Inmarsat C**
AOR-W	02	002	002
AOR-E	02	002	102
POR	13	002	202
IOR	05	002	302

* Please select either a companded (telephone) or un-companded (fax, data) channel as directed by your terminal manufacturer.

** Please see Inmarsat C access instructions for directions on how to send messages via Inmarsat C.

Step 2: Dial the number you wish to call.

To call a standard telephone, fax, or data line please refer to the following example.

Example: 00 1 301 214-8700 # , where

Type of Call (Automatic)	Country Code	City Code (Area Code)	Telephone Number	Send (# or Send Button)
Example: 00	(USA) 1	301	214-8700	#

To call another Inmarsat phone please refer to the following example.

Example: 00 871 683020000 # , where

Type of Call (Automatic)	Ocean Region	Inmarsat Mobile Number (IMN)	Send (# or Send Button)
Example: 00	(AOR-E) 871	(IMN) 683020000	#

Placing a Call to an Inmarsat Phone

To call an Inmarsat phone from a standard telephone line please refer to the following example.

Example: 001 871 761234567 , where

International Dialing Code	Ocean Region	Inmarsat Mobile Number (IMN)	Send (# or Send Button)
(USA) 00	(AOR-E) 871	(IMN) 683020000	#

* 870 can be used to automatically route the call to the correct ocean region for all Inmarsat numbers with the exception of Inmarsat A (7-digit number starting with 7).



Ocean Region Codes

Ocean Region	Single Network Access Code (SNAC)*	AOR-E	POR	IOR	AOR-W
Phone / Fax	870	871	872	873	874
Telex	N/A	581	582	583	584

Special Services

The following services are available for voice, fax and telex transmissions.

Voice/Fax		Telex	
Code	Service Description	Code	Service Description
00	Automatic Calls	00	Automatic Calls
11	Operator Assistance*	11	Operator Assistance*
12	Operator Information*	12	Operator Information*
31	Customer Service*	21	Store and Forward
33	Technical Assistance*	31	Customer Service*
34	Person-to-Person Calls	33	Technical Assistance*
35	Collect Calls	38	Medical Assistance*
37	Call Duration	39	Maritime Assistance*
38	Medical Assistance*	41	Meteorological Reports*
39	Maritime Assistance*	42	Navigational Hazard
91	Test*	43	AMVER
92	Commissioning Tests*	91	Automatic Telex Test*
		92	Commissioning Tests*

* No Charge

Hours - GMT/UTC (Greenwich Mean Time/Universal Time Coordinates)

Ocean Region	Peak	Off-Peak
AOR-W	03:31 – 23:29	23:30 – 03:30
AOR-E	05:31 – 01:29	01:30 – 05:30
IOR	02:01 – 21:59	22:00 – 02:00
POR	17:01 – 12:59	13:00 – 17:00

About Stratos

Stratos (www.stratosglobal.com) is a publicly traded company (TSX: SGB) and leading international telecommunications services provider offering customers operating in remote locations a variety of satellite and microwave wireless technologies to provide Internet Protocol, data, and voice solutions through a range of newly emerging and established technologies such as Inmarsat®, Intelsat®, Iridium®, Globalstar®, VSAT, and others. Stratos serves an array of diverse markets including government, military, oil and gas, maritime, industrial, aeronautical, media and recreational users anywhere in the world.

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